

LookHear Portable Audio / Visual Delivery System

Installation Guide





Important Safety Instructions



CAUTION

RISK OF ELECTRIC SHOCK DO NOT OPEN



RISQUE DE CHOC ELECTRIQUE NE PAS OUVRIR

TO REDUCE THE RISK OF ELECTRIC SHOCK
DO NOT REMOVE COVER (OR BACK)
NO USER SERVICEABLE PARTS INSIDE
REFER SERVICING TO QUALIFIED PERSONNEL

Labeling on products and the Installation Instructions & User Manual may use safety related graphical symbols as shown below to note safety requirements.

Lightning Bolt: lightning flash with arrowhead symbol, within an equilateral triangle, WARNING symbol, is intended to alert the user to the presence of un-insulated dangerous voltage within the product's enclosure that may be sufficient in magnitude to constitute a risk of electric shock to persons or domestic animals.

★ Exclamation Point: The exclamation point within an equilateral triangle, CAUTION symbol, is intended to alert the user to the presence of important operating and maintenance (servicing) instructions, or a hazard that can damage equipment.

▲ Do not proceed beyond a WARNING or CAUTION notice until you have understood the hazardous condition and have taken appropriate steps.

Ne continuez pas avant d'avoir pris connaissance du danger et prendre les mesures appropriées.

- 1. Read these instructions.
- 2. Keep these instructions.
- 3. Heed all warnings.
- 4. Follow all instructions.
- 5. Do not use this device near water.
- 6. Clean only with dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8. Do not install near any heat sources such as radiators, heat registers, stoves, or other device that produce heat.
- 9. This product is equipped with a three-wire grounding-type plug, a plug having a third (grounding) pin. This plug will only fit into a grounding-type power outlet. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete outlet. Do not defeat the safety purpose of the grounding-type plug.
- 10. To completely disconnect this equipment from the mains, disconnect the power supply cord plug from the receptacle.
- 11. The mains plug of the power supply cord shall remain readily operable.
- 12. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the device.

- 13. Only use attachments / accessories specified by the manufacturer.
- 14. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the device. When a cart is used, use caution when moving the cart / device combination to avoid injury from tip-over.



- 15. Unplug this device during lightning storms or when unused for long periods of time.
- 16. Refer all servicing to qualified service personnel. Servicing is required when the device has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled, or objects have fallen into the device, the device has been exposed to rain or moisture, does not operate normally, or has been dropped.

WARNING: To reduce the risk of fire or electric shock, do not expose this apparatus to rain, moisture, dripping, splashing, or place objects filled with liquids on the equipment.

AVERTISSEMENT: Afin de réduire le risque d'incendie ou de choc électrique, n'exposez pas cet appareil à la pluie, à l'humidité, à l'égouttement, aux éclaboussures, et ne posez pas des objets remplis de liquide sur l'appareil

WARNING: If apparatus is equipped with Class I grounding plugs for safety purposes, it must be connected to MAINS that employ a protective earth ground connection.

AVERTISSEMENT: si l'appareil est équipé de prises de terre classe I, pour des raisons de sécurité, il doit être branché sur un réseau ayant une prise de terre de protection.

WARNING: The MAINS plug on this device may be used as the DISCONNECT DEVICE for MAINS power and must remain readily operable.

AVERTISSEMENT: La prise principale de cet appareil peut être utilisé comme DISPOSITIF de DECONNEXION du courant principal et doit rester facilement accessible.

WARNING: Installation and maintenance of AtlasIED equipment is to be made by trained / qualified personnel and must conform to all applicable local codes.

AVERTISSEMENT: l'installation et la maintenance des équipements AtlasIED doit être faite par du personnel formé / qualifié et doivent être conformes à toutes les réglementations locales en vigueur.

WARNING: If unit contains a lithium battery, there is a danger of explosion. Replace only with the same or equivalent type.

AVERTISSEMENT: Si l'unité contient une pile au lithium, il y a un danger d'explosion. Remplacez-la uniquement avec un modèle identique ou équivalent.

Hearing Damage

CAUTION: All professional speaker systems are capable of generating very high sound pressure levels. Use care with placement and operation to avoid exposure to excessive levels that can cause permanent hearing damage.

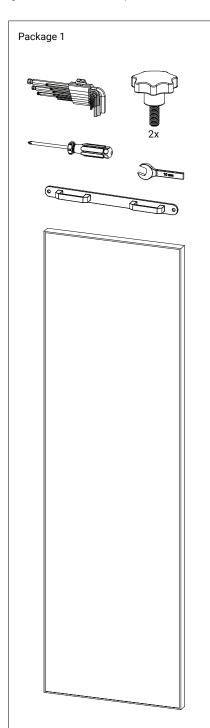
ATTENTION: Tous les systèmes de haut-parleurs professionnels sont capables de g n rer des niveaux de pression sonore très lev s. Utilisez les soins avec le placement et l'op ration pour viter l'exposition des niveaux excessifs pouvant causer des dommages auditifs permanents.

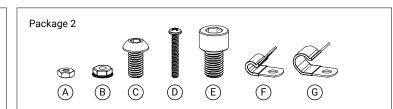




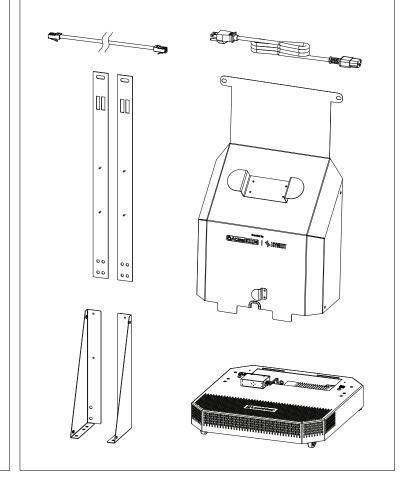
Package Contents

Note: Extra screws, nuts, and other fasteners may be included in the package. A product inspection report and USB stick may be included in the package. Disregard these items as they are not necessary for this installation.

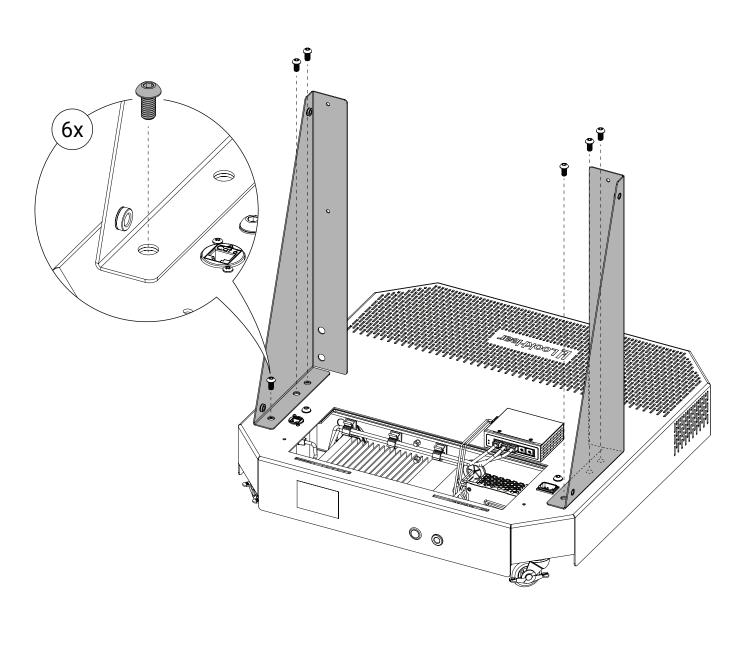




ITEM	DESCRIPTION	PART NUMBER	QUANTITY
Α	Nut, 6-32 Hex Keps	309281	2
В	Nut, 10-32 Hex Keps	276267	4
С	Screw, M8-1.25x16MM MS BHSK ZB	1-16598	10
D	Screw, 6-32x1.00 MS PNPH ZB	1-16034	2
Е	Screw, M10-1.25x16MM MS CPSK ZB	1-14984	4
F	Clamp, Cable 1/8 STL VYL BLK	1-17168	1
G	Clamp, Cable 5/16 STL VYL BLK	1-17167	1



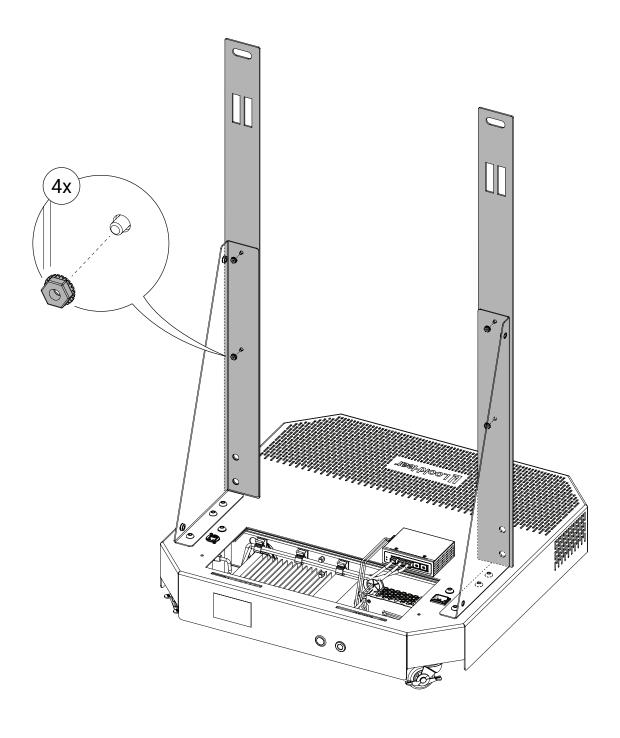
1. Use enclosed screws (C) to secure triangular brackets to base.





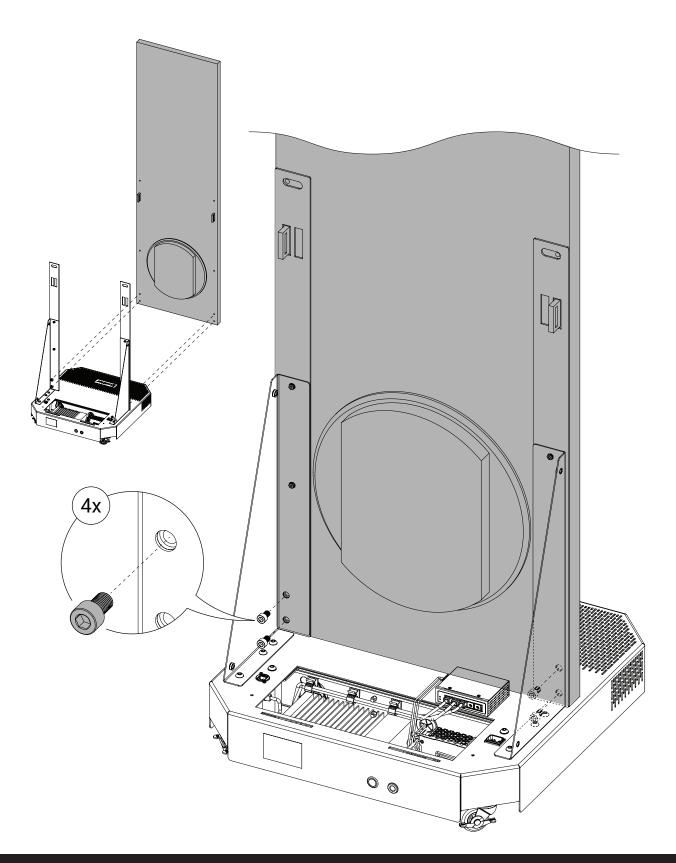
2. Use nuts (B) to attach upright braces to brackets.

Note: The braces are packed in cardboard at the bottom of the box, underneath the base. Take care to not discard the braces.





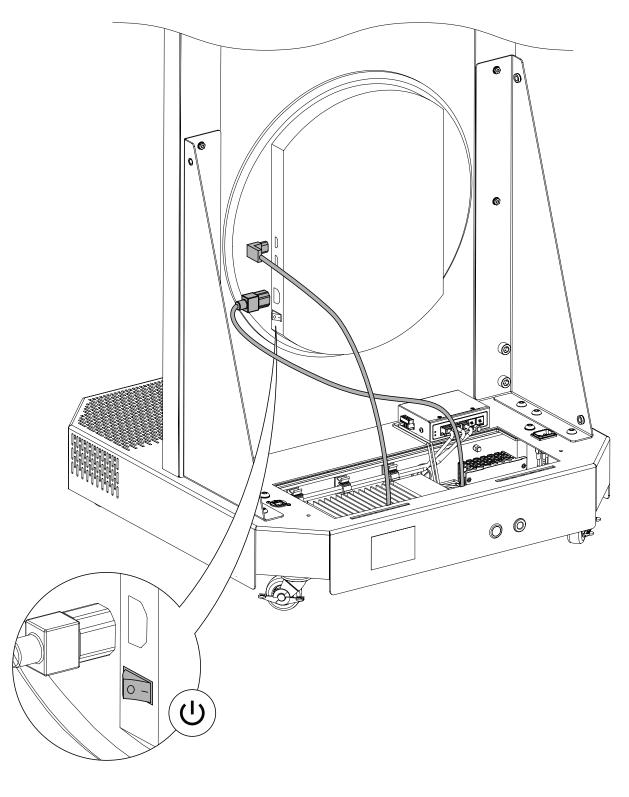
3. Lift display into place with connections down and use screws (E) to secure display to brackets and braces. Ensure that the braces fit over mounting holes on the back of the display.





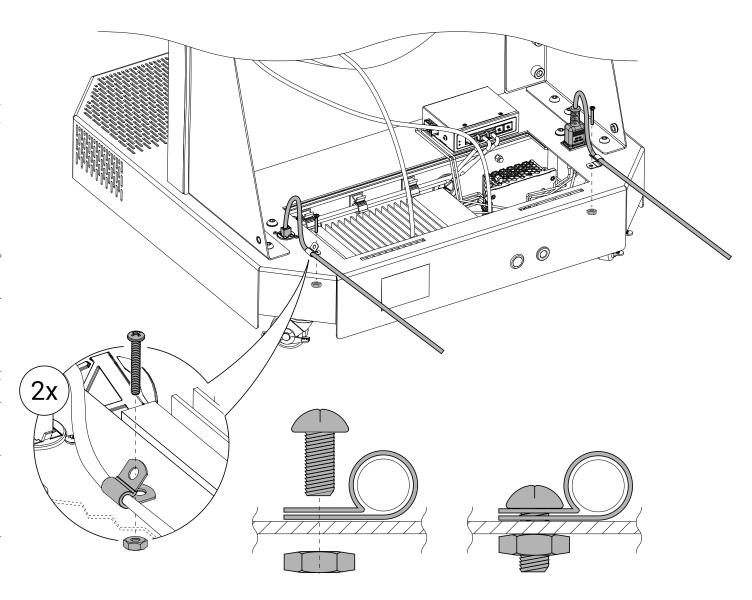
4. Unbundle the HDMI cable and display power cable. Plug them in to their respective ports on the back of the display. For display, use the top-most HDMI port labeled "HDMI IN". Turn display power switch to "on."

Note: To power off and change volume please refer to "Power Off Button and Volume Control" below.



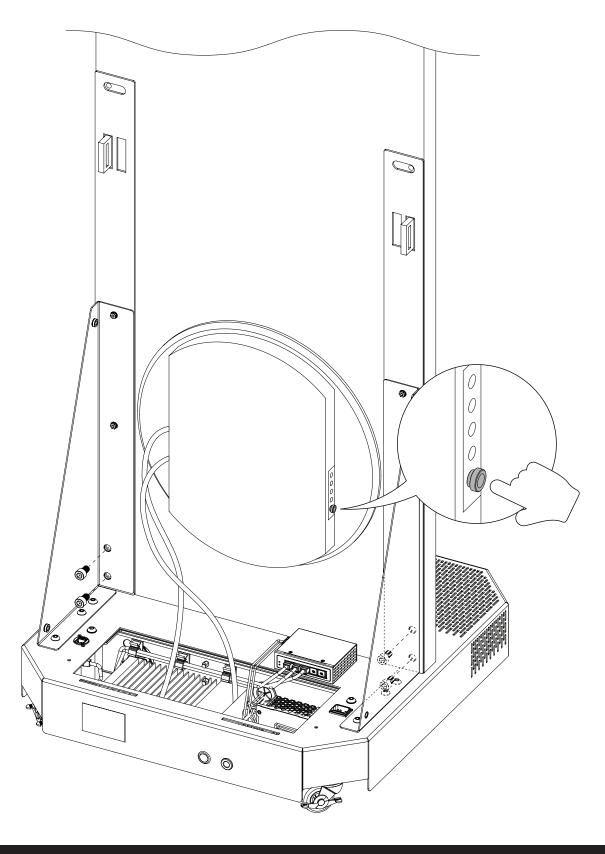


5. Connect Ethernet cable to base and route through strain relief cable clamp (F). Connect power cable to base and route through strain relief cable clamp (G). Tighten strain relief cable clamps by screws (D) and nuts (A).



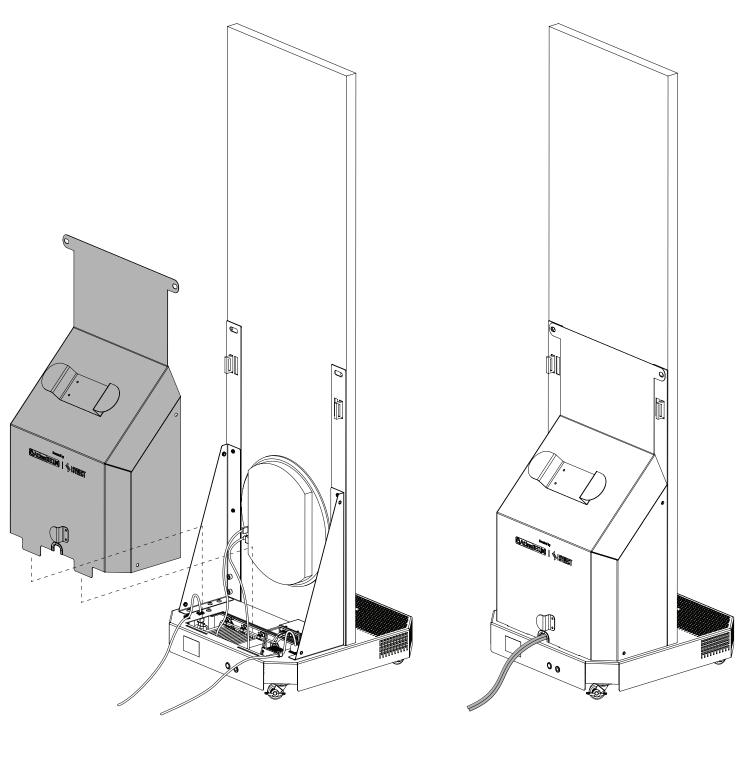


6. Push the ASYN / SYN button once in order to use the media player located in the base.

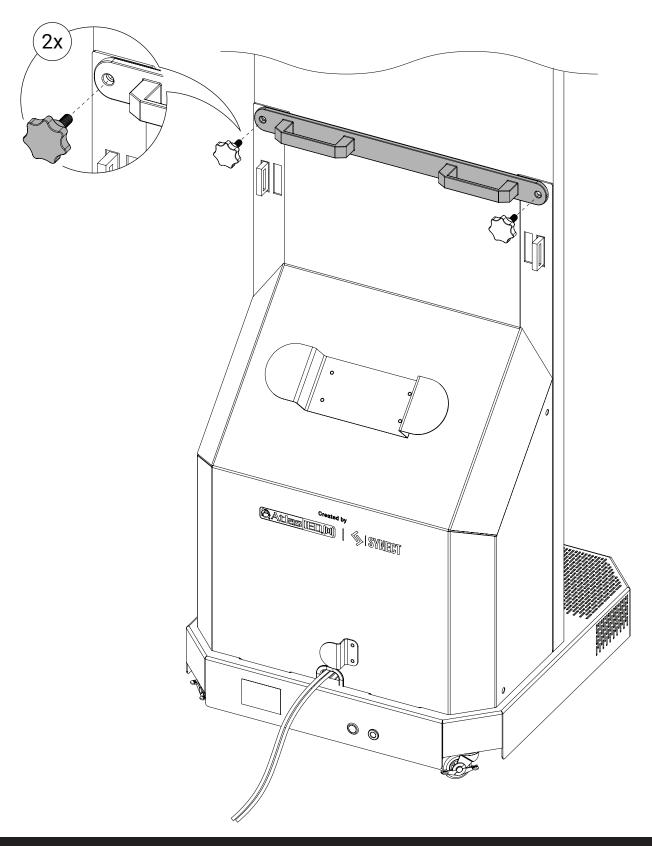




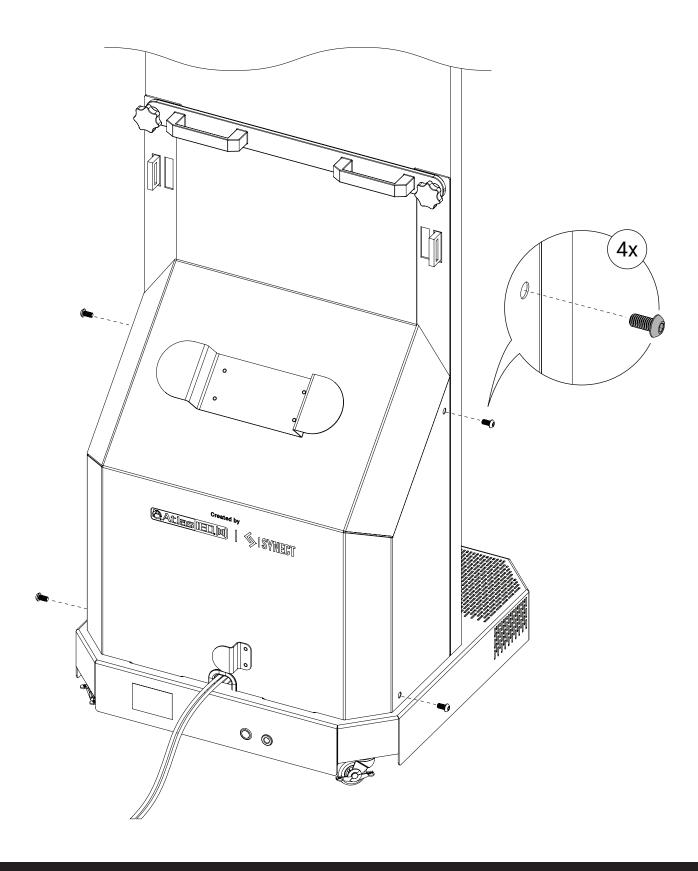
7. Place cover on base over brackets. Make sure to route the Ethernet cable and power cable through the small hole at the bottom of the cover.



8. Secure cover to display by screwing handle on with knobs.



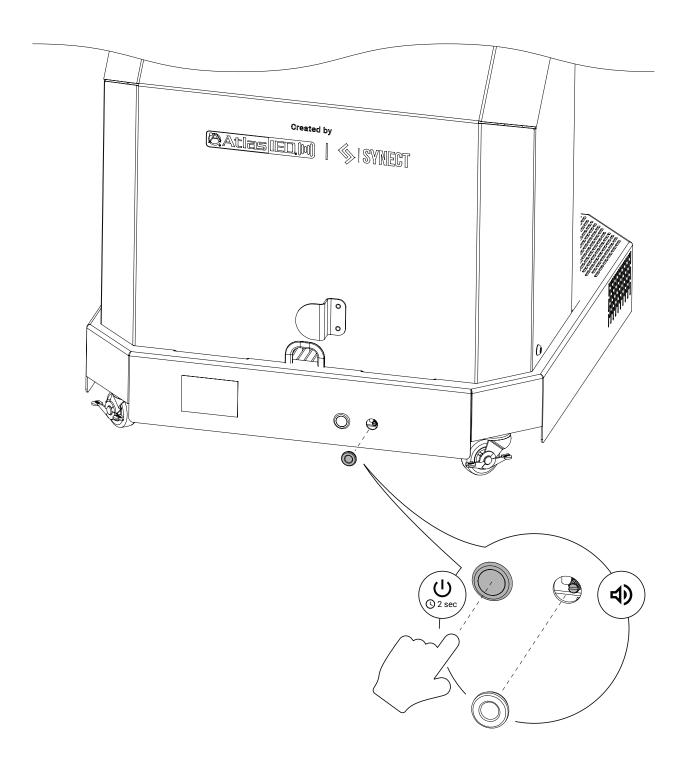
9. Secure cover to brackets with screws (C).





Power Off Button and Volume Control

Note: Before unplugging the power cable, the LookHear must be powered down using the power button located on the rear (shown below). Simply press the button for 2 seconds to power it down. Once powered down you should see a blank display. Additionally, the volume of the LookHear can quickly be changed on-site without needing access to a computer. To adjust the volume, use a flathead screwdriver with the volume control (also shown below).





FCC Notice

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference.
- 2. This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at their own expense.





Limited Warranty

All products manufactured by AtlasIED are warranted to the original dealer / installer, industrial or commercial purchaser to be free from defects in material and workmanship and to be in compliance with our published specifications, if any. This warranty shall extend from the date of purchase for a period of three years on all AtlasIED products, including SOUNDOLIER brand, and ATLAS SOUND brand products except as follows: one year on electronics and control systems; one year on replacement parts; and one year on Musician Series stands and related accessories. Additionally, fuses and lamps carry no warranty. AtlasIED will solely at its discretion, replace at no charge or repair free of charge defective parts or products when the product has been applied and used in accordance with our published operation and installation instructions. We will not be responsible for defects caused by improper storage, misuse (including failure to provide reasonable and necessary maintenance), accident, abnormal atmospheres, water immersion, lightning discharge, or malfunctions when products have been modified or operated in excess of rated power, altered, serviced or installed in other than a workman like manner. The original sales invoice should be retained as evidence of purchase under the terms of this warranty. All warranty returns must comply with our returns policy set forth below. When products returned to AtlasIED do not qualify for repair or replacement under our warranty, repairs may be performed at prevailing costs for material and labor unless there is included with the returned product(s) a written request for an estimate of repair costs before any nonwarranty work is performed. In the event of replacement or upon completion of repairs, return shipment will be made with the transportation charges collect.

EXCEPT TO THE EXTENT THAT APPLICABLE LAW PREVENTS THE LIMITATION OF CONSEQUENTIAL DAMAGES FOR PERSONAL INJURY, ATLASIED SHALL NOT BE LIABLE IN TORT OR CONTRACT FOR ANY DIRECT, CONSEQUENTIAL OR INCIDENTAL LOSS OR DAMAGE ARISING OUT OF THE INSTALLATION, USE OR INABILITY TO USE THE PRODUCTS. THE ABOVE WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

AtlasIED does not assume, or does it authorize any other person to assume or extend on its behalf, any other warranty, obligation, or liability. This warranty gives you specific legal rights and you may have other rights which vary from state to state.

Online Warranty Claim Processes

- 1) If already logged-in, navigate to this page by selecting "Support" and then "Warranty & Returns" from the top menu. If you aren't logged into the site, once the type of return is selected, you will be prompted to enter your login credentials. If you do not have a login, register on the site.
- 2) Warranty submissions are accepted at: https://www.atlasied.com/warranty_statement where the type of return- Submit Warranty Claim or Submit a Return Request- can be selected.
- 3) In order to file a Warranty Claim or Return, you will need:
 - A) A copy of the invoice/receipt of the purchased item
 - B) Date of purchase
 - C) The product name or SKU
 - D) The serial number for the item
 - E) A brief description of the fault for the claim (for warranty claims)
- 4) Once all required fields are completed, select the "Submit" button.
 - A) You will receive 2 emails:
 - 1. One with a confirmation of the submission
 - 2. One with a case# for your reference should you need to contact us.

Please allow 2-3 business days for a response with a Return Authorization (RA) number and further instructions.

